



Orange Glow Villas (UK)

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60 Cromford Way
New Malden
SURREY
KT3 3BA
UK

Telephone No: 020 8605 0101
Fax No: 020 3031 1148

Email : admin@orangeglow.co.uk
Website : www.orangeglow.co.uk

BOOKING FORM

for

[8575 La Isla Drive, Emerald Island, Kissimmee, Osceola, Florida, FL 34747](#)

Contact Details (Lead member of party)

Full Name			
Full Address			
Post Code		Country	
Telephone			
Fax			
Email Address			

Please complete this booking form as comprehensively as possible.

**Please use block capitals and write clearly*

Upon agreeing with the terms and conditions, please sign, date and enclose any necessary deposit / payment.

Please return only pages 1 and 2 to the above address.

Please make all cheques payable to "Paul Thomas".

Confirmation will be sent to you upon receipt of payment.

Please contact us should you have any queries.

Booking Period (check-in after 4pm, check-out before 10am)

Optional Extras (please tick as appropriate)

Date of Arrival _____

Spa Bath Heating Option @ £15 per day (\$20 USD)

Date of Departure _____

Gas Bar-B-Q @ £35 per week (\$50 USD)

Total No of Nights _____

Confirmation, Payment and Deposit Details

I confirm that I have read and understood the booking terms and conditions for the above rental and that I am over 21 years of age.

Signed

Dated

Total Rental Cost	£
Add Optional Extras	£
Add Refundable Security Deposit (at £50 per person – Minimum Deposit of £500 is required for all bookings)	£
Sub-Total	£
Less Payment Required Now	£
Total Balance Due	£
To be paid in full 8 weeks prior to commencement date	



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Details of Party

(max 15 persons, not including party leader)

	Title	Full Name	Age (if under 21)
1)			
2)			
3)			
4)			
5)			
6)			
7)			
8)			
9)			
10)			
11)			
12)			
13)			
14)			
15)			

Special Requirements / Other Notes



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Terms and Conditions for Renting

8575 La Isla Drive, Emerald Island, Kissimmee, Osceola, Florida, FL 34747

- I. The booking terms and conditions form the sole contract between Orange Glow Villas and the person signing the Booking Form, who must be over 21 years of age and who shall be deemed to sign this form on behalf of all the persons herein. No contract shall exist until we have received a signed booking together with the correct "security deposit" and/or "full payment" and we have confirmed the reservation in writing, Fax or E-mail.
- II. The balance should be paid not later than 8 weeks before departure. If a booking is made within the 8-week period, "full payment" plus "a refundable security deposit" must be received before the booking can be confirmed.
- III. A "refundable security deposit" of £500 per booking is required, this is used to cover excessive cleaning costs, damage, breakage and loss to any of the villa contents. The "refundable security deposit" is payable when the booking is made and confirmed. The "security deposit" less any such charges will be refunded by cheque as soon as the Management Company has completed its inventory and occupancy report, usually refunded on the 14th day of the following month after your departure from the villa. Renters are liable for all damage and loss to the villa during their stay. We and our agents reserve the right of entry at any time.
- IV. The accommodation rates quoted are PER DAY (not per person), The daily rate does not include Spa bath heating (optional extra - see booking form), but does include swimming pool heating, private hi-speed wireless internet access, air conditioning, cable TV, bed linen, towels, the use of all Emerald Island communal amenities and facilities.
- V. NO PETS are allowed in the villa.
- VI. Please note that SMOKING IS NOT PERMITTED INSIDE THE VILLA, though it is permitted on the patio area by the pool. This keeps the villa odour free and also avoids trouble with sophisticated smoke detectors being triggered by the cigarette smoke. If the management company discover any evidence of smoking in the villa, this will be taken into account when assessing your "refundable security deposit", and your co-operation is therefore requested and appreciated.
- VII. The accommodation may not be sub-let, shared or assigned under any circumstances by you. Only persons detailed on the booking form are permitted to stay in the villa. The maximum occupancy is quoted for the villa and is determined by the authorities within strict guidelines for fire safety. Please note that the contravention of the above will render your booking void and all monies will be forfeited.
- VIII. The rental period begins at 16.00 hours on the day of arrival and terminates at 10.00 hours on the day of departure. The villa is professionally cleaned and inspected before and after each rental to ensure that all guests have a comfortable stay. Lawn and Pool care are provided on a weekly basis. Please note that this villa has an initial supply of consumables (bin bags, toilet rolls, washing powder, etc.). Once these have been used it is NOT the responsibility of the Management Company to replenish these items during your stay. The consumables supplied should be adequate for the first few days of your stay.
- IX. Cancellations prior to 8 weeks before the commencement date of your booking will result in loss of your security deposit. Cancellations within 8 weeks of the commencement date of your booking will be liable for the total cost of the holiday booking. Applicants are strongly advised to take out adequate insurance to cover cancellation through accident, illness or damage.

Your contract with us is made on the terms of this agreement under English law and subject to the exclusive jurisdiction of the English Courts.



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- X. We cannot accept liability for death, personal injury, sickness, accident, delay or loss of luggage or any other loss of misadventure which may occur whilst renting this villa. Whenever possible all valuables should be left in a secure place and out of sight.
- XI. FORCE MAJEURE We accept no liability for any loss or damage or alteration in the terms of your reservation caused by events beyond our control, including, but not restricted to war, terrorist activity, civil commotion, flight delays or cancellations, airport closures, adverse weather conditions, fire, flood or industrial dispute.
- XII. We cannot accept any liability for failure of public supplies such as water, electricity, gas supplies, air conditioning or pool heating. Any failure will be dealt with urgently by local engineers. This does not affect your statutory rights as a consumer.
- XIII. We cannot accept any liability for your personal safety during your holiday vacation. You are reminded to exercise care as to your personal safety, and the safety of your companions. All doors from the Villa to the pool are alarmed, tampering or disconnection of these devices is a criminal offence.
- XIV. Florida has a Tropical Climate, insects including ants and the like are occasionally present. The villas are all treated regularly by a Pest Control Program and cleaned professionally between each rental.
- XV. All trash/garbage must be put out for collection by the sidewalk/footpath early on the collection days as designated in your Villa Manual.
- XVI. ALL CLIENTS SHOULD POSSESS VALID PASSPORTS AND ANY VISA REQUIRED. All British citizens require a full 10 year passport valid for a period of at least 6 months beyond holiday/ vacation return date. It is your responsibility to ensure that yourself and those others in the party have valid passports and appropriate visas where necessary.
- XVII. All descriptions given on the Website are made in good faith, but no liability can be accepted for error or omissions.

Should you experience any problems whatsoever with the villa during your stay, please contact the Management Company, who will do their best to assist and rectify the matter as soon as it is practically possible. We cannot resolve a problem for you unless we/ one of our agents are notified at the time.

Please give us the opportunity to correct matters. Should a problem remain unresolved, you are asked to notify us within 7 days of your return. No action can be taken or liability accepted for any complaints received after this period. We aim to resolve complaints within a 2 month period from receipt.